



## FULL LIFE CYCLE

Freeway combines three core features to provide an efficient solution for breakdown management: Defect Recording, Request for Quote, and Outsourced Labour. Each feature can be used independently to address specific requirements, but when combined, they create a powerful tool that manages breakdowns from start to finish. With Freeway, there is no duplication of data entry or processes outside the breakdown management solution. Each feature captures essential data and contributes to a streamlined solution.

## TELEMATIC INTEGRATION

By utilising an API integration with your telematics system, the breakdown location can be swiftly determined upon asset selection. This expedites the process of identifying suppliers in the nearby vicinity with the requisite expertise to attend to the breakdown.

## COMMON FAULTS

Common Faults can also accelerate the breakdown recording process by providing consistent information. For instance, a Non-Starter Common Fault will typically have identical values for Description, Reason Codes 1,2 and 3, the three-tier Componentry selection, Criticality level, Task, Trade, Position, and Labour Descriptions.

## IMMEDIATE ACTION - INTERNAL OR EXTERNAL

To streamline the process, push the breakdown details onto a job-card if internal staff will handle it, or onto a purchase order if there is a supplier agreement in place. Consider adding another step between these two options by pushing the work onto a Request for Quote and inviting a select number of suppliers to tender for the job.

## REQUEST FOR QUOTE

Streamlined RFQ creation - no additional steps required. Convert existing details into an RFQ with a few simple clicks. Add specific part price requests as needed for enhanced detail.

## TARGETED SUPPLIER SEARCH

The breakdown defect trade filter enables targeted supplier search. For example, by linking the breakdown to trades: Glass Services, Freeway displays only nearby glass repairers, enabling swift selection of the best-fit suppliers for your RFQ response.

## ONLINE SUPPLIER RESPONSE

Effortless RFQ distribution - Suppliers are notified via Email. The supplied link grants access to Freeway's Online Supplier Portal where suppliers can submit responses, attach supporting documentation, and include notes

## SIMPLIFIED RFQ-TO-PURCHASE ORDER CONVERSION

Efficient supplier response review and conversion. Freeway's interface displays supplier responses grouped by labour and parts, or by supplier for ease of comparison. The system highlights the most cost-effective response. After choosing the preferred supplier, simply provide a reason for the selection and convert the RFQ into a purchase order with a single click.

## WORK IS DONE

If internal staff resolve the breakdown, Freeway's electronic job-card marks the outstanding/in-progress defect as done and removes it from the Breakdown List screen, unless 'Done' work is specifically enabled. Similar to processing a goods receipt for stock, you can mark labour as done via a Goods and Services receipt, which also automatically updates the asset's fitness status from Unfit to Fit.

## BOOST YOUR BOTTOM LINE BY MONETISING BREAKDOWN MANAGEMENT

With Freeway, you can turn your 'breakdown call centre' into a profit centre by charging for the admin function associated with managing breakdowns. Apply a markup to supplier prices to increase your revenue streams.