



FM Conway

Freeway is being used by FM Conway to manage 8,500 across 16 sites.

- Number of Assets being Managed: 8,500
- Number of Sites using Freeway: 9 workshops with associated engineering stores plus 7 additional workshops (without stores)
- Number of Freeway Users: 70+ (including back-office desktop, fitters within workshops and mobile fitters)
- List of Interfaces with Other Systems: Oracle: Accounts Payable, Projects Invoicing, Fixed Assets, Hire and HR. Triscan: Fuel Monitoring

Freeway Fleet Systems has provided leading infrastructure services company, FM Conway, with an asset management system to manage its fleet and infrastructure facilities.

The system manages the company's asset register, inspections, defects, schedules, job-cards, timesheets, document management and procurement for multiple sites and multiple asset kinds.

The Freeway solution is also providing full visibility on the condition of the company's assets and supports safer, more efficient working for staff.

It has been deployed to manage 8,500 assets, including a fleet of 1,100 vehicles (HGVs and LCVs), a wide variety of large and small plant equipment, as well as a number of factories and the associated componentry.

FM Conway wanted a system to maximise the utilisation and availability of the company's assets and resources, whilst ensuring full compliance with regulatory obligations. To control maintenance activity and ensure best practice is achieved, Freeway was selected as it was seen as the best fit to meet the requirement for a single integrated solution.

FM Conway uses a mix of desktop and handheld device interfaces to manage complex asset sets and varied inspection types via a user-friendly interface.

Training has been delivered via a combination of direct end-user training and train-the-trainer with internal training staff. There are now 70+ users of the Freeway system at FM Conway.

FM Conway have two major sites but operational use of Freeway at hundreds of locations in London and the South East of England.

FM Conway Freeway Implementation Overview:

- Asset Management: A range of asset types including, small plant, large plant, LCVs, HGVs, and tarmac factories.
- Maintenance Scheduling: More than 100 different service groups (each consisting of different patterns of MOT, safety inspection, LOLER, oil change, and a range of customer specific schedule events).
- Defect Management: Defects generated from Freeway Inspections (Engineer as source), as well as Driver Defects (currently implementing integration with FM Conway bespoke driver defect interface developed by the customer to also provide operational system integration).
- Inventory Management: Management of ALL stock at multiple sites. Primarily engineering, but also PPE and other non-engineering procurement.
- Reporting and Data Analysis: Extensive use of core Freeway analytic tools.
- Paperless Working: Freeway worked closely with FM Conway to move from paper-based forms to an entirely paperless workshop. Fitters carry out inspections and record job-cards directly on tablets.
- Workshop Planning: Use of the Workshop Control Centre screens to prioritise and allocate defect rectification and scheduled maintenance. FM Conway also use Freeway to manage 'bookings' with automated e-mails and SMS to managers and drivers in relation to communication for work planned into the workshop.
- Hire Module: Freeway accepts feeds of internal hire records (generated from Oracle) per asset per time-frame into a Freeway hire interface. This provides the framework for onward billing of maintenance work carried out on the asset.

Previously, FM Conway had an array of different systems to manage its assets. Each asset had its own specific maintenance

needs and varying compliance requirements. The Freeway system provides a complete solution within one system; along with being integrated with Oracle, FM Conway's corporate business system.

Freeway's all-in-one system, which also operates on tablets for mobile working, manages everything from works orders and scheduling, to resources, assets and inventory. The system provides live, real time costs and workflows, with an interface that allows automated data interchange with Oracle for corporate financial administration.

Comments from FM Conway:

Business Systems:

"FM Conway is a fast expanding business with diverse assets. Our focus is on self-delivery of construction projects to drive benefits for our clients and that means we have significantly increased our investment in our vehicle, plant, equipment and facilities in recent years. Previously, we had an array of different systems to manage the assets with their own specific maintenance needs and different compliance requirements. Freeway provides complete visibility of the condition of our fleet, helping us to achieve efficiencies that we can pass on to customers.

Freeway has provided fantastic support and development. It's a user friendly system and a user friendly company. Key developments such as the Oracle interfaces worked first time and that was particularly impressive it was the first time it had been done." - QUOTE FROM JAMES TWYFORD, BUSINESS SYSTEMS MANAGER, FM CONWAY

Workshop:

"Compliance and safety are the overriding issues for us and the introduction of Freeway has revolutionised the way we work.

The new system ensures we have up-to-date and comprehensive records for all our vehicles and assets.

Self-delivery is what sets our business apart but we need to make sure we're optimising systems internally to make the model work and manage resource intelligently. Freeway has allowed us to improve productivity and utilisation, and having full fleet visibility has aided us in employing additional fitters and admin staff who can immediately see exactly what work is needed to stay compliant." - QUOTE FROM JEFF ADLEY, WORKSHOP MANAGER, FM CONWAY

