

Labour Outsourcing

Manage and control your supplier support for defect rectification and routine maintenance activity through a Purchase Order process by linking actual defects and schedule events to the order and say good-bye to 'dummy parts'.



Dynamically pick internal or external resources

The list of outstanding defects (generated from drivers, engineers and third parties) may be allocated to your own staff on a Job-Card OR when outsourcing to a Purchase Order that will be allocated to a third party. Similarly routine maintenance events (Safety Inspections, MOT prep, etc.) may be allocated to Job-Cards for internal resource action or Purchase Orders for external resource action.

Defect & schedule done status through receipt

Defects and schedule events that are sent to third parties via Purchase Orders are deemed to be 'done' via the Goods-Receipt process. As with parts receipt this stage of the procurement process provides quality control. And as with parts receipt this gives you clear visibility of 'outstanding' items.

Time estimates

Standard times for schedule events (such as 'Safety Inspection') are used as the default for the supplier time that is being purchased. Standard tasks (such as 'Replace Wing Mirror') may also be set up in Freeway for use as a target time for your own staff working on Job-Cards or as a default time for the time being purchased via Purchase Order. Default times of both defects and schedule events may be amended on the Purchase Order.

Automatic work in progress

Items that have been outsourced are removed from the list of un-allocated work and are clearly visible as 'work in progress'.

Flexible description of required work

The format for the description of the work to the supplier may be amended as the PO is created (to include defect description, recommended labour remediation, free text and even image of a defect).

Job-card AND purchase order

Job-Cards classically include parts that you have issued from stores and the details of your own staff time as a record of the work that they have carried out against defects and/or schedule events. Freeway also supports Purchase Orders that link to Job-Cards when parts are purchased for a specific job-card. Similarly defects and schedule events that are outsourced may be purchased via a Purchase Order onto a Job-Card. This flexibility means that a set of work and parts that is completed by a combination of your own and third-party suppliers can be conveniently wrapped into a single job-card. This in turn means that a single job-card with a combination of inputs can be billed on to an internal or external customer.

Cost per hour defaults

Default hourly labour rates may be set up per supplier. These default rates may be amended on the Purchase Order.

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